

Guarantee

All Dremel DigiLab 3D printers are carefully checked, tested and are subject to the stringent quality controls of Dremel Quality Assurance. Dremel therefore offers a guarantee for the 3D Printers. Your guarantee claim based on your sales contract with the retailer, including your statutory rights, shall not be affected by this guarantee.

1. Our guarantee in accordance with the following provisions (numbers 2 - 7) provides for the correction of deficiencies to the 3D Printer, at no charge, if it can be verified to the satisfaction of the Dremel service center that the deficiencies were caused by a material or manufacturing fault within the guarantee period.
2. The guarantee period is 24 months or, in the case of commercial or professional use, 12 months. The guarantee period begins from the time the 3D Printer is purchased from new. The starting date is the date on the original sales receipt.
3. **The Guarantee does not cover:**
 - Components that are subject to wear caused by use or other natural wear and defects on the 3D Printer caused by use or other natural wear
 - Defects on the 3D Printer caused by non-compliance with the operating instructions, improper use, abnormal environmental conditions, inappropriate operating conditions, overload or insufficient servicing or maintenance
 - Defects caused by using accessories, components or spare parts other than original Dremel parts
 - 3D Printers to which changes or additions have been made
 - Slight deviations from the specified quality that do not affect the value and functionality of the 3D Printer
4. Defects recognized by us as being covered by the guarantee shall be corrected either by means of repair of the faulty 3D printer free of charge or by replacement with a 3D printer in perfect working order (this may possibly be a later model). Retained 3D Printers for which a replacement has been provided shall become our property.
5. The guarantee claim must be lodged within the guarantee period. This requires the submission or sending of the complete 3D Printer in question with the original sales receipt, which must indicate the purchase date and the product designation, to the retailer or to one of the Customer Service Centers stated on WWW.DREMEL.COM. Partially or completely disassembled 3D Printers cannot be submitted or forwarded in the case of a guarantee claim. If you elect to send the 3D Printer to a retailer or to a Customer Service Centre, you shall bear the costs of transport and shall carry the transport risk.
6. Claims other than the right to correction of faults in the 3D Printer named in these guarantee conditions are not covered by our guarantee.
7. Services provided under guarantee do not lengthen or renew the guarantee period for the 3D Printer.

The above guarantees apply to 3D Printers that are bought and used in Europe. National law shall apply to this guarantee to the exclusion of the UN Convention on the International Sale of Goods (CISG).

DREMEL

Breda, The Netherlands

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