

# New Warranty Terms start 1/01/2012

# DREMEL®

## Robert Bosch (Australia) Pty Ltd ('Bosch') Manufacturer's Repair or Replacement Warranty

(Applicable for purchases from 01 August 2010)

All Bosch power tools, pneumatic tools and measuring tools are carefully checked, tested and are subject to the stringent quality controls of Bosch Quality Assurance.

Bosch offers a manufacturer's repair or replacement warranty for Bosch power tools, pneumatic tools and measuring tools ('Tools') in accordance with the following conditions:

### 1. Warranty

Bosch offers at its option and cost, to repair or replace a Tool at no charge, if it can be verified to the satisfaction of Bosch, or a Bosch Silver Service Dealer or a Bosch Authorised Service Dealer that the repair or replacement is necessary due to a material or manufacturing fault arising during the warranty period set out in clause 2 below. This warranty is provided in addition to any other rights or remedies held by a consumer at law.

### 2. Warranty Period

- (a) Bosch Green Tools (including measuring tools) used solely for DIY / domestic purposes: 24 months;
- (b) Bosch Professional (Blue) Tools (including measuring tools) used for commercial / professional purposes: 12 months;
- (c) Bosch Lawn and Garden Tools: 2 years;
- (d) Skil Tools: 2 years;
- (e) Dremel Corded Rotary Tools: 5 years;
- (f) Dremel Cordless Rotary Tools: 2 years; and
- (g) Dremel Non-Rotary Tools: 2 years.

### Bosch Professional (Blue): Cordless Tools and Pneumatic Nailers 3 year optional warranty

The warranty period for Bosch Professional (Blue) Cordless Tools and Pneumatic Nailers may be extended from 12 months to 3 years if it is registered with Bosch, as follows:

- (a) The Tool must be registered with Bosch within 4 weeks of the date of purchase.
- (b) Registration can only be made at [www.bosch-pt.com.au/warranty](http://www.bosch-pt.com.au/warranty) or [www.bosch-pt.co.nz/warranty](http://www.bosch-pt.co.nz/warranty).
- (c) A copy of the warranty confirmation certificate and proof of purchase (such as a receipt) is necessary to validate any claim.
- (d) This warranty extension is not available for all corded tools, measuring tools, high frequency tools, production cordless screwdrivers, air tools, supplied accessories, battery packs, battery chargers and normal wear items and consumables such as bumpers, driver blades, o-rings, pistons, piston rings, negator springs and air inlet casings.

**All warranty periods commence on the date of original purchase of the Tool.**

### 3. Warranty Exclusions

The warranty is VOID if damage to or failure of the Tool is caused by (whether in whole or part):

- (a) Failure to comply with written instructions
- (b) Use of a Tool for purposes other than for which it was designed or sold (such as commercial / professional use of Green Tools)
- (c) Negligence or misuse

- (d) Damage whether accidental, wilful or intentional
- (e) Continued use after a fault becomes known or apparent
- (f) Abnormal environmental conditions, inappropriate operating conditions, overload or insufficient servicing or maintenance
- (g) Unauthorised repairs or alterations or use of accessories, components or spare parts other than original Bosch parts
- (h) Any slight deviations from the specified quality that do not affect the value and functionality of the Tool
- (i) Foreign matter such as dirt, moisture or liquid entering the Tool.

**This warranty DOES NOT include:**

- (a) Normal wear and tear
- (b) Costs of normal or scheduled maintenance, service or cleaning
- (c) Any labour costs, damage to property, personal injury, loss of profits, direct or indirect loss, consequential losses or other expenses (to the extent permitted by law)
- (d) Consumables and accessories.

**4. Warranty Conditions**

- (a) A warranty claim must be received within the warranty period specified in clause 2 above.
- (b) Partially or completely disassembled Tools cannot be the subject of a warranty claim.
- (c) Bosch (or a Bosch Silver Service Dealer or Bosch Authorised Service Dealer) will solely determine if a warranty claim is approved or declined in accordance with the terms of this warranty, and if a repair or replacement will be made.
- (d) Bosch will bear any expenses incurred for warranty claims, excluding the cost of transport of the Tool for service and any invalid warranty claims, in which case may be repairable and an estimate of the repair cost may be offered. In the case of invalid warranty claims, the owner will also be responsible for assessment costs, freight and other related costs.
- (e) The Tool is at the owner's risk whilst in transit.
- (f) This warranty is not transferable and is only offered to the original purchaser of the Tool.
- (g) Repair or replacement of the Tool under this warranty does not lengthen or renew the warranty period.

- (h) This warranty applies to Tools purchased in Australia, New Zealand and any other countries supplied by Robert Bosch (Australia) Pty Ltd.

**5. How to Lodge a Warranty Claim**

- (a) Proof of purchase or a copy of the receipt, purchase date, model details, serial numbers and a full description of the problem must be submitted with each warranty claim.
- (b) For Bosch Professional (Blue) Cordless Tool and Pneumatic Nailer 3 year warranty claims, the warranty confirmation certificate and proof of purchase must be submitted with each warranty claim.
- (c) In all cases, the Tool must be returned to the store of purchase or call the numbers listed at the end of this warranty for further details.

**6. Bosch Contact Details:**

**Robert Bosch (Australia) Pty Ltd**  
**1555 Centre Road,**  
**Clayton, Victoria 3168**

Call our hotline on:

**1300 307 044**

(Australia)

**0800 888 217**

(New Zealand – service hotline)

**0800 543 353**

(New Zealand – general inquiries)

**Important Note For Australian Consumers:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.